Who is Guardsman?

Guardsman has been a leading expert in furniture and mattress care and repair since 1915. Their mattress protection product warranties ensure that you can enjoy a great night's sleep on your new mattress without having to worry about spills, stains, or other bedtime accidents.

How do I make a claim?

- 1. Contact Guardsman within 5 business days of the stain or damage occurring
- 2. Be sure you can identify the cause of the stain or damage
- 3. Have your Freedom mattress and mattress protector invoices handy
- 4. We'll do the rest!

What's the fine print?

We recommend you read the full T&Cs before purchase — we can provide a copy of the appropriate warranty book or visit guardsmanaustralia.com.

To find out more, ask our team or visit freedom.com.au for more information.

Product protection warranty is provided by

Guardsman Australia Pty Ltd AUS 1800 249 252 NZ 0800 442 343

Full terms & conditions in store or online at freedom.com.au.

Easy Care Instructions



Machine Tumble Drv Wash HOT

MEDIUM

40°

Dry Clean



Do NOT Iron

60°



Bleach

Do NOT Do NOT



FREEDOM

Mattress Protection



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Provided by Guardsman

Enjoy 10-year warranty protection against accidental stains and damage.



Protect your new mattress with our 10-year mattress protection warranty.

Developed in conjunction with our partner, Guardsman, it's a sure way to ensure your mattress is protected against the accidental stains and damage of a life well-lived.

What you're covered for

Stains including but not limited to those caused by food, human and pet bodily fluids, drinks, pen and ink, nail polish, lipstick, blood, acids, bleach and corrosives, cosmetics, glues, waxes, chewing gum, paint, crayons, fake tan, and hair dyes.

Accidental damage including rips, tears, cuts, and burns.

For full details on inclusions and exclusions covered by your mattress protector, visit <u>freedom.com.au/furniture-care-tips</u>.

Valuable Financial Protection

Replacing your mattress could cost thousands of dollars. But with a mattress protection warranty, you can make as many claims over ten years as you have genuine accidents, up to the original purchase price of your mattress.

Mattress Protection Product Warranty

10-year protection for your new mattress against all accidental stains and accidental damage.

A mattress protector will extend the life of your new mattress, helping you breathe better and sleep with confidence.

Useable on a wide range of mattresses including memory foam, latex, inner spring, even futons, Guardsman's mattress protectors are designed to fit standard, deep, and pillow-top mattresses.

What does the warranty cover?

Your Guardsman mattress protection product warranty protects your new mattress against all accidental stains and damage for 10 years.

What if you can't clean or repair my mattress?

The Guardsman customer service team will investigate a number of options to find the best fix for you including, in some instances, even replacing your mattress!

Enjoy the benefits of a mattress protector

- Waterproof protection against bedtime accidents
- Suitable for sufferers of incontinence
- Breathable sleep surface won't change the feel of your mattress
- Hypoallergenic protects you against bacteria and dust mites
- Functional and versatile electric blanket friendly, fits all standard, deep and pillow-top mattresses up to 50cm depth

What do I get?

- Toll-free professional telephone advisory service on how to handle accidental stains and damage
- Free in-home visits by an authorised technician to remove accidental stains and fix accidental damage on any covered claim

Mattress Protection Coverage

Coverage*	Matt Pro				
Accidental Stains (but not limited to)					
Food and beverage stains	\checkmark				
Human and pet bodily fluids	\checkmark				
Pen, ink and paint	\checkmark				
Dye transfer from hair dye, clothing, newspapers & magazines ¹	\checkmark				
Lipstick, nail polish and other cosmetics	\checkmark				
Spray tan	\checkmark				
Glue and wax	\checkmark				
Bleach and other acids	\checkmark				
Dirt and mud	\checkmark				
Soaps, shampoos and detergents	\checkmark				
Tar, grease and oil	\checkmark				
Caustic solutions	\checkmark				
Accidental Damage					
Rips	\checkmark				
Tears	\checkmark				
Cuts	\checkmark				
Burns	\checkmark				
Excluded Stains & Damage (not covered by Gu	uardsman)				
Pet damage such as clawing, scratching or chewing	X				
Manufacturing faults & defects	x				
Misuse, abuse or arising from lack of care & maintenance	X				
Build up of dirt, grime, sweat marks	x				
Odours, discolouration and fading	x				

*Terms and conditions apply.

Guardsman goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or a refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.