

Who Are Guardsman?

Guardsman have been a leading expert in furniture care and repair since 1915. Our Furniture Care Product Warranties ensure that you can enjoy your timber furniture for what it was designed for — everyday use relaxing and entertaining friends and family, without having to worry about what might go wrong.

How Do I Make a Claim?

1. Contact Guardsman within 5 business days of the stain or damage occurring
2. Be sure you can identify the cause of the accidental stain or damage
3. Have the invoice for your furniture and Guardsman Warranty handy
4. We'll do the rest!

Is There Any Fine Print I Should Know About?

We definitely recommend you read the full terms & conditions before purchase — your retailer can provide a copy of the appropriate warranty book for you or visit www.guardsmanaustralia.com

To find out more, ask our team or visit the Freedom website for more information.

Product protection warranty is provided by

Guardsman Australia Pty Ltd
AUS 1800 249 252
NZ 0800 442 343

See full terms & conditions in store or online at freedom.com.au



GUARDSMAN
Excellence in Furniture Care Since 1915

FREEDOM

Wood Care Collection

**5 YEAR
PRODUCT
WARRANTY**



Provided by
Guardsman

Enjoy a 5 year
protection against
all accidental stains
and accidental
damage.

FREEDOM

Protect your new furniture with our 5 year product protection warranty from the accidental stains and damage of a life well-lived.

Developed in conjunction with our partner, Guardsman, it's a sure way to ensure your furniture is protected against accidental stains and damage.

What you're covered for

Stains (including but not limited to) those caused by food, human and pet bodily fluids, drinks, pen and ink, nail polish, lipstick, blood, acids, bleach and corrosives, cosmetics, glues, waxes, chewing gum, paint, crayons, fake tan and hair dyes.

Accidental Damage including burns, deep scratches, gouges and chips.

For full details of inclusions and exclusions covered by your Furniture Care Collection, see terms and conditions at freedom.com.au/protect-my-sofa

Valuable Financial Protection

Replacing any part of your timber furniture could cost hundreds of dollars. But with a timber furniture care warranty, you can make as many claims over five years as you have genuine accidents, up to the original purchase price of your furniture (T&Cs apply).

Protect Your Wood Furniture for 5 years		
Wood	Wood plus Fabric	Wood plus Leather
\$199	\$219	\$219

Wood Protection Product Warranty

5 year protection against all accidental stains and accidental damage.

Protection for all wood furniture including tables, chairs, bedroom, storage & display units, shelving, buffets and hutches.

New furniture is meant to be used and enjoyed, not kept in a locked room! Accidental stains can be caused by almost anything within the home and accidental damage can occur at any time. That's why Guardsman Wood Protection Product Warranties provide maximum protection for your wood furniture for 5 years.*

What Does The Warranty Cover?

Your Guardsman Wood Protection Product Warranty protects your wood furniture against ALL ACCIDENTAL STAINS AND ACCIDENTAL DAMAGE FOR 5 YEARS.*

What If You Can't Clean Or Repair My Furniture?

The Guardsman customer service team will investigate a number of options to find the best fix for you, including replacing cushions or cushion covers, recovering the area with new fabric or leather, replacing wood panels and, in some instances, even replacing the piece of furniture!*

What Do I Get?

A Wood Care Collection Kit:

- 312g Wood Clean & Polish, 312g Wood Deep Clean, Ultimate Dusting Cloth, Water Ring & Mark Remover Cloth, Touch-Up Marker 3-Pack, Filler Stick 5-Pack
- Wood Plus Fabric Kit + 264g Fabric Protector
- Wood Plus Leather Kit + 250ml Leather Cleaner and 250ml Leather Protector
- Toll-free professional telephone advisory service on how to handle accidental stains and damage
- Free in-home visits by an authorised technician to remove accidental stains and fix accidental damage on any covered claim*

Are The Wood Products Safe?

Absolutely. Guardsman Wood products are

environmentally friendly, designed for use in the household and are perfectly safe for kids, adults and pets.

*As always, Terms & Conditions apply. Refer to the warranty book for full details.

Wood Furniture Coverage

Coverage*	Wood	Wood plus Fabric	Wood plus Leather
	\$199	\$219	\$219
Accidental Stains (but not limited to)			
Food and beverage stains	✓	✓	✓
Human and pet bodily fluids	✓	✓	✓
Pen, ink and paint	✓	✓	✓
Dye transfer from hair dye, clothing, newspapers	✓	✓	✓
Lipstick, nail polish and other cosmetics	✓	✓	✓
Spray tan	✓	✓	✓
Glue and wax	✓	✓	✓
Bleach and other acids	✓	✓	✓
Dirt and mud	✓	✓	✓
Soaps, shampoos and detergents	✓	✓	✓
Tar, grease and oil	✓	✓	✓
Caustic solutions	✓	✓	✓
Accidental Damage			
Deep scratches, gouges and chips	✓	✓	✓
Water rings	✓	✓	✓
Heat marks and burns	✓	✓	✓
Additional Fabric & Leather Damage Coverage			
Rips, tears, cuts, burns		✓	✓
Excluded Stains & Damage (not covered by Guardsman)			
Pet damage such as clawing, scratching or chewing	X	X	X
Manufacturing faults & defects, leather peeling or cracking	X	X	X
Misuse, abuse or arising from lack of care & maintenance	X	X	X
Build up of dirt, grime, sweat marks	X	X	X
Odours, discolouration and fading	X	X	X

*Terms and conditions apply. Refer to the warranty book for full details (Freedom can provide a copy upon request).